

Belle, Cherron

From: Melzian, Brian
Sent: Friday, October 23, 2015 2:11 PM
To: Adrienne Jeffries
Subject: RE: Thanks (Your Message) RE: Please Help >> Confirm your subscription to Motherboard Premium

Thanks Adrienne, and unfortunately, it appears that I will not be able to receive it because I do not have a personal E-Mail Address for Cybersecurity reasons. :- (

Good Luck to you and all of your colleagues who work on the Motherboard Premium's Online Newsletter! ☺

From: Adrienne Jeffries [mailto:adrienne.jeffries@vice.com]
Sent: Friday, October 23, 2015 2:03 PM
To: Melzian, Brian <Melzian.Brian@epa.gov>
Subject: Re: Thanks (Your Message) RE: Please Help >> Confirm your subscription to Motherboard Premium

It gets sent out every day at 4 PM. It looks like it's going out on our end, so I'm not sure what I can tell you besides to try a different email address that isn't hosted on a .gov address.

On 23 October 2015 at 14:00, Melzian, Brian <Melzian.Brian@epa.gov> wrote:

Good Afternoon Adrienne:

Thanks for your informative message; and do you happen to know if and when this Newsletter may have been sent to me?

I pose this question because I cannot find the Newsletter in any of my E-Mail Files (including my SPAM/JUNK mail file).

By the way, I am interested in receiving your Newsletter because it may contain some scientific and technical related articles that may be of interest and use by my agency (U.S. Environmental Protection Agency). Thanks.

Warm regards,

Brian

U.S. EPA (ORD/NHEERL/AED/IO)

[\(401\) 782-3188](tel:(401)782-3188)

From: Adrienne Jeffries [mailto:adrienne.jeffries@vice.com]

Sent: Thursday, October 22, 2015 5:46 PM

To: Melzian, Brian <Melzian.Brian@epa.gov>

Subject: Re: Thanks (Your Message) RE: Please Help >> Confirm your subscription to Motherboard Premium

Hey Brian,

We just checked and you are in the database so you should be receiving the email. We'll continue investigating but it does not appear to be an issue on our end at this point.

It's possible that it's getting blocked by the EPA because Motherboard is hosted on the Vice.com domain and the email comes from the vice-mag.com domain, which some filters consider inappropriate for work—so it may not be reaching you at all :(

I would suggest trying to sign up with a personal email address and see if that works.

Really sorry : (we would love for you to get our email!

Adrienne

On 22 October 2015 at 17:40, Melzian, Brian <Melzian.Brian@epa.gov> wrote:

Excellent, thanks Adrienne, and I do not believe that it is going to my U.S. Government Spam (Junk) Folder because I check and clear it out on a daily basis.

Something else is happening; and it may also be occurring with some other individuals who have tried to Subscribe to your Newsletter in the past.

Thanks. : -)

Brian

From: Adrienne Jeffries [mailto:adrienne.jeffries@vice.com]
Sent: Thursday, October 22, 2015 5:15 PM
To: Melzian, Brian <Melzian.Brian@epa.gov>
Cc: letters@motherboard.tv; editor@motherboard.tv
Subject: Re: Please Help >> Confirm your subscription to Motherboard Premium

Hey Brian,

We'll check on this for you. Is it possible that the newsletter is going to your Spam folder?

Thank you,

Adrienne

On 22 October 2015 at 17:05, Melzian, Brian <Melzian.Brian@epa.gov> wrote:

REQUEST ASSISTANCE Thanks.

October 22, 2015

Good Afternoon:

BACKGROUND:

For the past month or so, I have tried several times to Subscribe to your "**Motherboard Premium**" Newsletter. In fact, every time I do so I receive a message similar to the one found **BELOW** this message. After I Click on the link found in those messages, I always receive the following message:

"Thank You. Your subscription has been confirmed. You've been added to our list and will hear from us soon."

Unfortunately, after I have completed all of the activities described above, I never hear back from your Newsletter; nor do I receive the Newsletter.

REQUEST:

Would it be possible for someone at you Newsletter to help me to Subscribe to the "Motherboard Premium" Newsletter? If this may not be possible, please let me know.

This is my secure U.S. Government E-Mail Address that I have always used when I have attempted to Subscribe to this Newsletter:

- melzian.brian@epa.gov

Thanks!

Warm regards,

Brian

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Brian D. Melzian, Ph.D.

Oceanographer/Project Officer

Director's Office

U.S. EPA (ORD/NHEERL)

Atlantic Ecology Division (AED)

27 Tarzwell Drive

Narragansett, Rhode Island 02882

<http://www.epa.gov/aed>

[\(401\) 782-3188](tel:(401)782-3188) (Office)

[\(401\) 782-3030](tel:(401)782-3030) (Fax)

melzian.brian@epa.gov

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-----Original Message-----

From: Motherboard [mailto:info@vice.com]

Sent: Thursday, October 22, 2015 4:49 PM

To: Melzian, Brian <Melzian.Brian@epa.gov>

Subject: Confirm your subscription to Motherboard Premium

Hi

Thanks for subscribing to Motherboard Premium. To complete your subscription, you need to confirm you got this email. To do so, please click the link below:

<http://vice.cmail20.com/t/i-c-ijidjdhui>

If you subscribed in error or no longer want to hear from us, click the link below and you will be instantly removed from our list:

http://vice.cmail20.com/t/i-u-l_jujkkt-ijidjdhui/

END

